



THE ROUND BURGUNDY BY BIKE CHARTER



FAMILIARITY WITH/MANAGEMENT OF INFORMATION

- Update and make available a complete list of services/service providers along the route
- Promote service providers with quality label
- Provide and keep stocks of specific publications, re-ordering as required.
- Promote the activity on Tourist Information office's own website, with Internet link(s) to official websites on the activity
 - Have up-to-date information on current developments, roadworks, etc.

RECEPTION AND INFORMATION

- Make available to visitors specific cycling information, both local and regional
 - Direct visitors to recognised cycle routes which they are free to use
 - Take a personal interest when visitors leave on/return from a cycle tour
 - Display weather forecast
 - Give information on cycle outings, specific organised activities
 - Increase staff awareness of cycling as an activity
- Optional: Increase service providers' awareness of cycling as an activity, create new partnerships
- Optional: Provide Internet access
- Optional: Provide a 24 hour information terminal

SERVICES AND FACILITIES

- Have at least a cycle rack
- Make cycle accessories available
- Have full cycle repair kits
 - Have a first-aid kit
- Optional: Repair service for tourists having hired Tourist Information office bike(s)
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- Optional: Allow people to reserve hire bike(s) from Tourist Information office
- Optional: Organise guided cycle tours
- Optional: Luggage lockers or secure area for left luggage
- Optional: Bike cleaning equipment (minimum: hose pipe, sponge, bowl) or display info. on nearest cleaning point

